

## Operator Errors Information Sheet


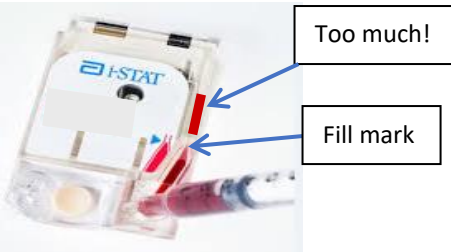
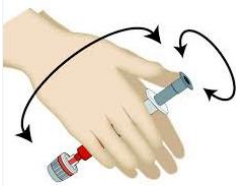
### Overview

The PoCT recertification program focuses on device specific operator errors and error rate. All operators are monitored monthly and reported on annually for the below errors on this device. Any Operator not meeting the PoCT Operator Annual Performance Criteria (including no tests performed) will be identified and assessed for targeted or full 'face-to-face' re-training as appropriate. **Annual reports will be sent after 1<sup>st</sup> May each year to your local Super user for action. Please make yourself familiar with the errors below and their cause to ensure continued access to this device.**

### Reportable errors

The common four errors causing the bulk of failed i-STAT tests are described below, along with the recommended corrective actions.

If you have any questions or concerns, please contact your local site Superuser or PoCT Coordinator. The PoCT Coordinator details can be found on our NSWHP PoCT website: <http://www.pathology.health.nsw.gov.au/dealerlocator/locator.aspx?action=search>

<p style="text-align: center;"><b><u>Under-filling the cartridge</u></b></p> <p>Cause: Adding insufficient blood to the cartridge</p> <p><b>Corrective action: Fill to the mark indicated on each cartridge type</b></p> 	<p style="text-align: center;"><b><u>Over-filling the cartridge</u></b></p> <p>Cause: Adding excessive blood to the cartridge</p> <p><b>Corrective action: Do not fill beyond the mark indicated on each cartridge type</b></p> 
<p style="text-align: center;"><b><u>Blood clotted prior to adding to cartridge</u></b></p> <p>Cause: Insufficient blood specimen mixing prior to testing.</p> <p><b>Corrective action: Mix the specimen well immediately after collection and again before applying to EACH cartridge. Discard one or two drops of blood before filling the cartridge.</b></p> 	<p style="text-align: center;"><b><u>Quality control pouch on cartridge has burst</u></b></p> <p>Cause: Rough handling or excessive pressure on cartridge when loading specimen.</p> <p><b>Corrective action: Only ever handle cartridges by the grip end or the sides – avoid pressing on the middle of the cartridge or touching the metal sensors.</b></p> 