

❖ **Werfen Technical Support Hotline: 1300 369 132**

Please **complete** all fields and email the form to Werfen and NSW Health Pathology PoCT Support.

Senders Details	
Full name	
Email Address	
Contact Number	
Site Details	
Company	NSW Health Pathology
Facility	
Ward/Location	
Cartridge Details	
GEM Instrument Serial Number	
Cartridge Serial Number	
Number of unused tests	
Date of Incident	
Description of Incident	
Email this completed document to Werfen and NSWHP PoCT Support	Email: techservice-au@werfen.com And: NSWPATH-PoCT@health.nsw.gov.au